Library on Location:
taking library services outside the library walls

Meg Upjohn **Deborah Fitchett**

University of Canterbury Library

Library Anxiety

Car parking
Visitor car parking
Disabled car parking
Library
Cafe
Security ■ A10 ■ A11 ■
Photographic Services ■ Bindery
The Loft AFTER HOURS ACCESS
GROUND FLOOR ACCESS TO James Hight (Library)

James Wight

Help Desk
Whakamāhiotaka

STOP
Warning
Central Library Group Study Rooms
UC
UNIVERSITY OF CANTERBURY
Food & Drink Policy
FINES
These doors lock
Staff are unable to help

LOOK IT UP!
©2002 TERRY MOORE www.strangersinparadise.com

DVD
NATIONAL GEOGRAPHIC
ENGINEERING THE IMPOSSIBLE
2 discs
THE HISTORY CHANNEL® PRESENTS
MODERN MARVELS
ARCHITECTURAL WONDERS
Go behind the scenes of the world's most stunning and awe-inspiring
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Assignment Questions?

Use ASKLIVE...

Your instant messaging connection to a librarian

Access ASKLIVE via the library homepage

Instant message a UC Librarian now!

UC
UNIVERSITY OF CANTERBURY
Te Whare Wānanga o Waitaha
CHRISTCHURCH NEW ZEALAND

Library on Location

your library where you are

www.library.canterbury.ac.nz

UC UNIVERSITY OF CANTERBURY

Outreach History

Christchurch City Libraries
RETURNS
Emptied weekdays only at 9am
CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY
Christchurch City Libraries
Ngā Kete Wānanga-o-Ōtautahi
'think' LIBRARY
PLEASE RE-OPEN DOOR
TO CHECK THAT ITEM
HAS CLEARED THE CHUTE
PLEASE RE-OPEN DOOR
TO CHECK THAT ITEM
HAS CLEARED THE CHUTE

Books a Go-Go

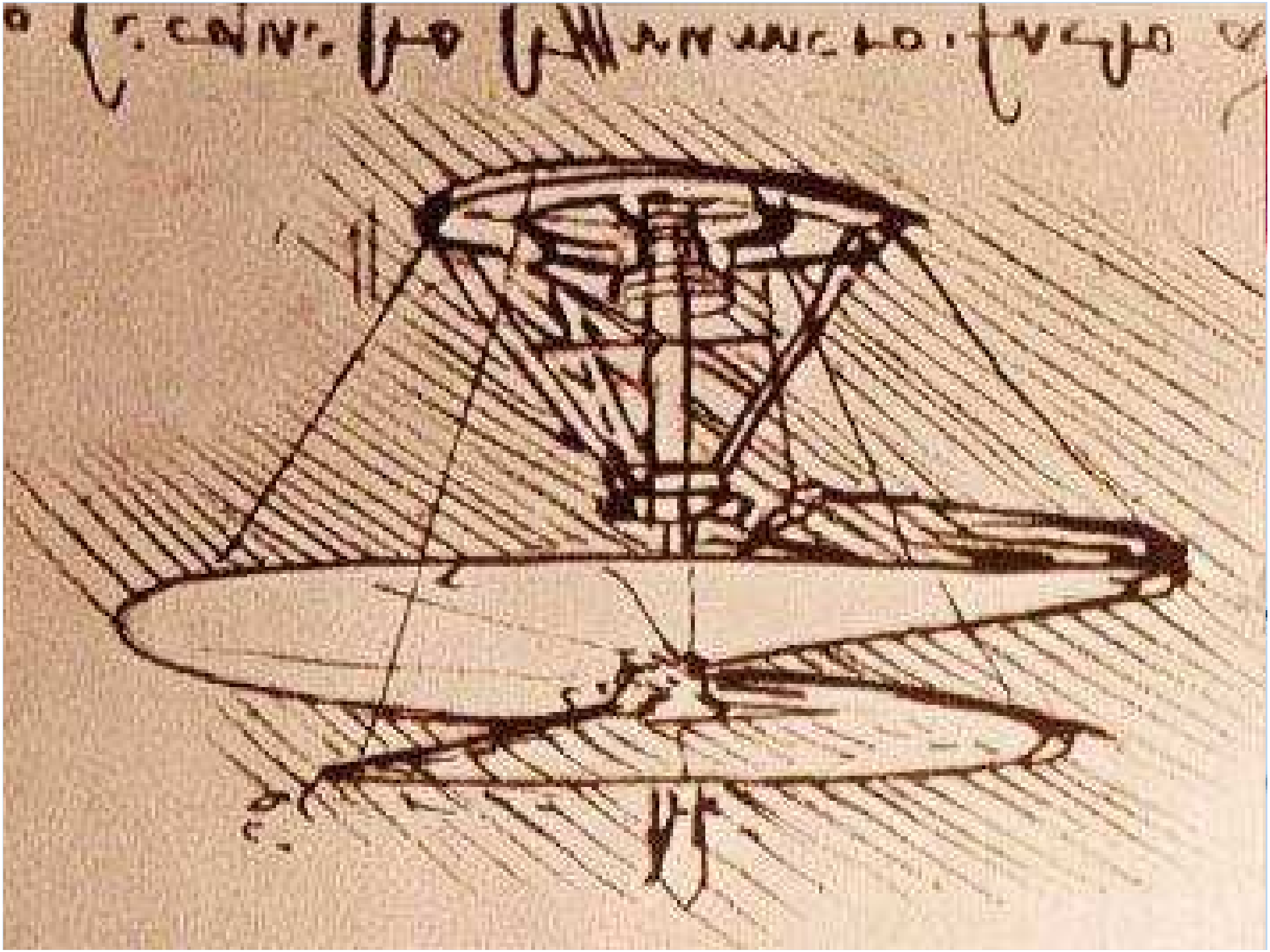
Contra Costa County Library, California

twitter

The trouble with roaming is the patrons all think I'm trying to catch them at something.

02:21 PM March 17, 2008 from web

peterburd
peterburd



The book goes to the man, not waiting for the man to come to the book.

-Mary Titcomb

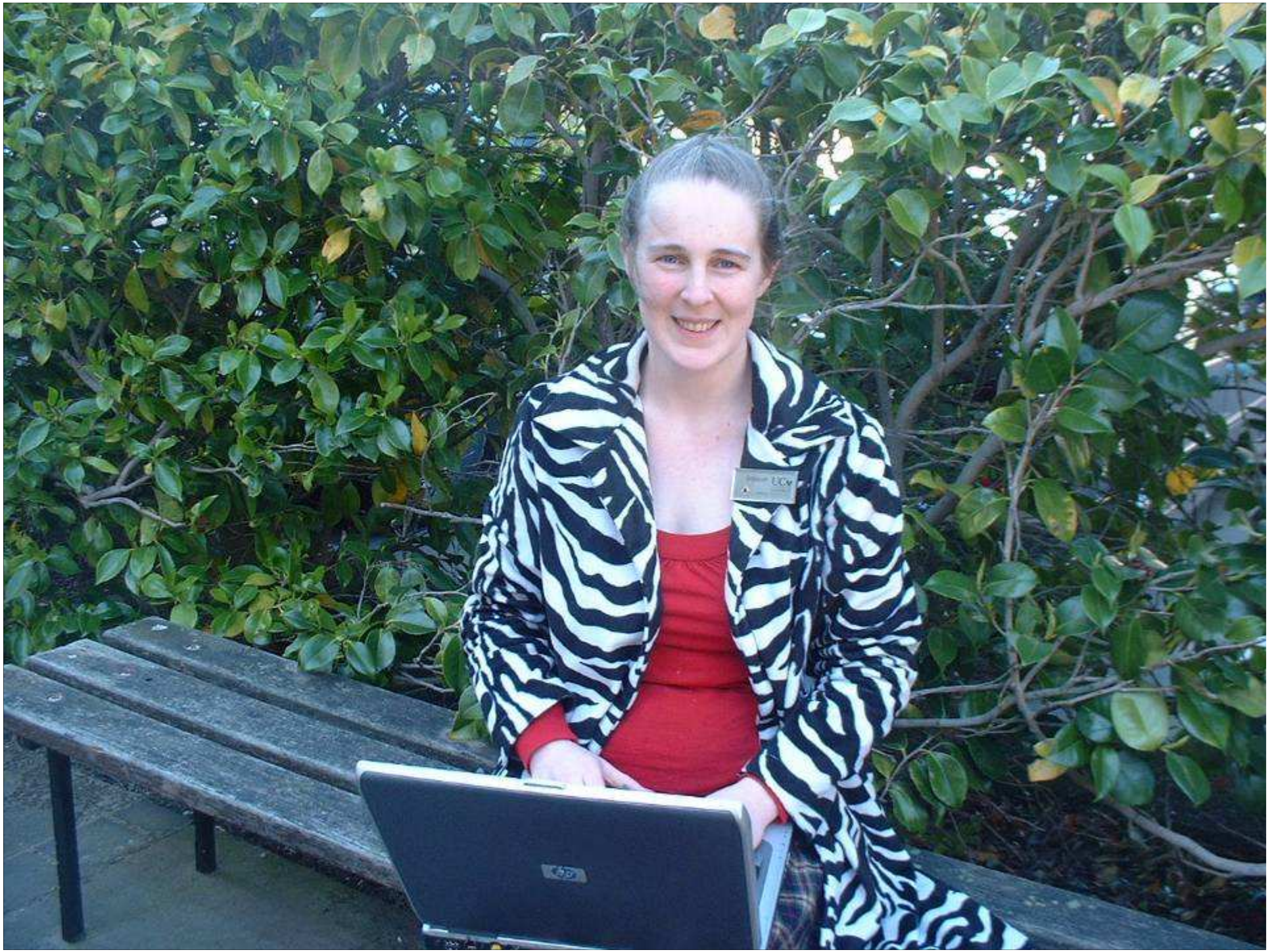
The Story of the Washington County Free Library (1931)

Washington County Library, Maryland

We realize that people can't always come to the library. So, we try to bring the library to the people. New technology gives us new ways to do that.

- Anne Cain

Director, Contra Costa County Library, California



Time

One of our most common questions in the first few weeks of term […] is **"Can you help me find room #X?"**

-Heather De Forest

“Ask us here” coordinator at Simon Fraser University

MIT Humanities Library

Matariki at the Marae (Christchurch)

Place

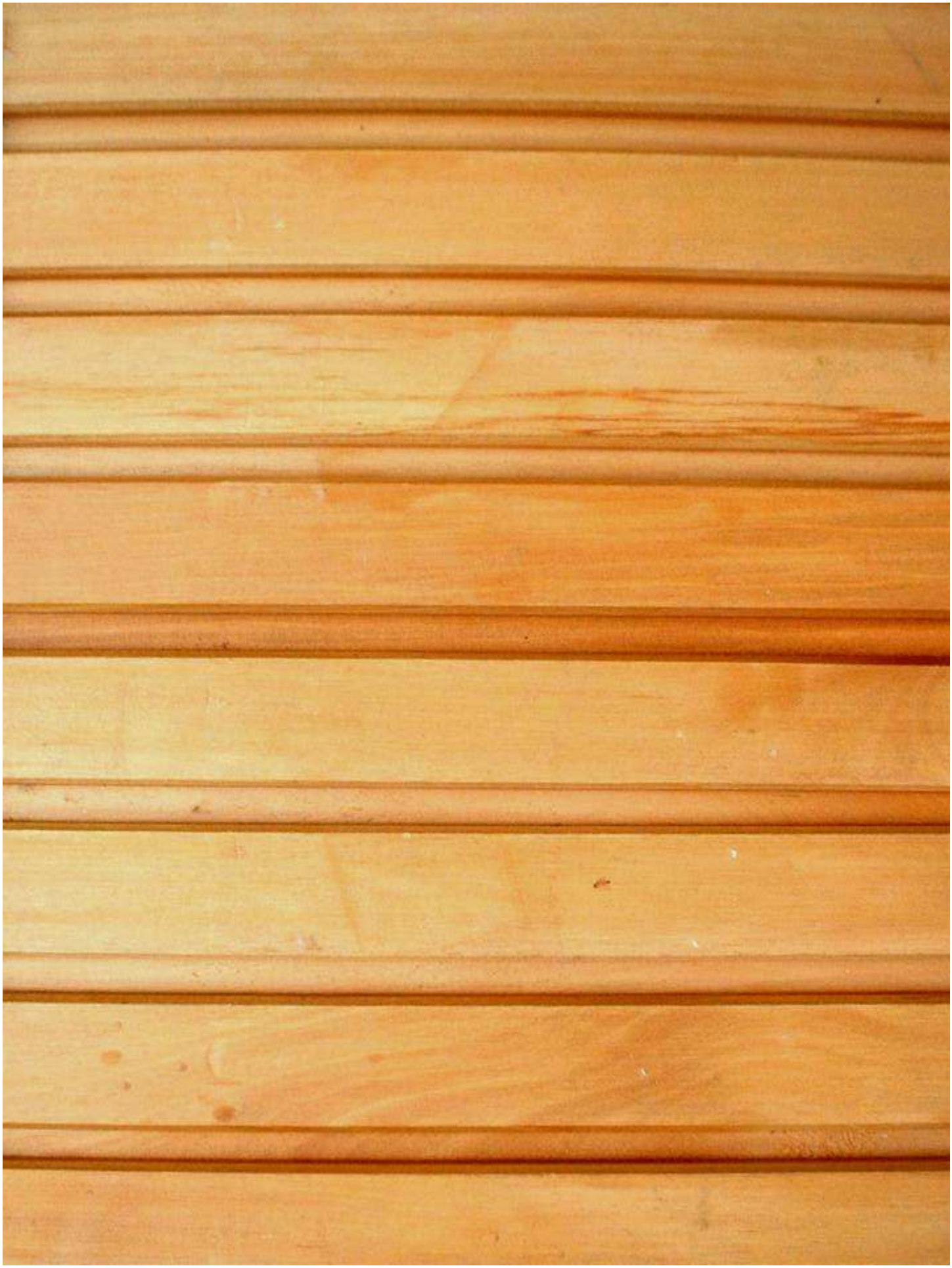
BLUEBIRD'S
THE WORD

They were thinking while walking and... there I was.

-Lisa Lavoie

Roving librarian at Tunxis Community College

JOHN GRISHAM
THE STREET LAWYER
Dr Jekyll and
The House of Stairs
DANGER



…we're just trying to go where students already are and already are studying.

-Ellen

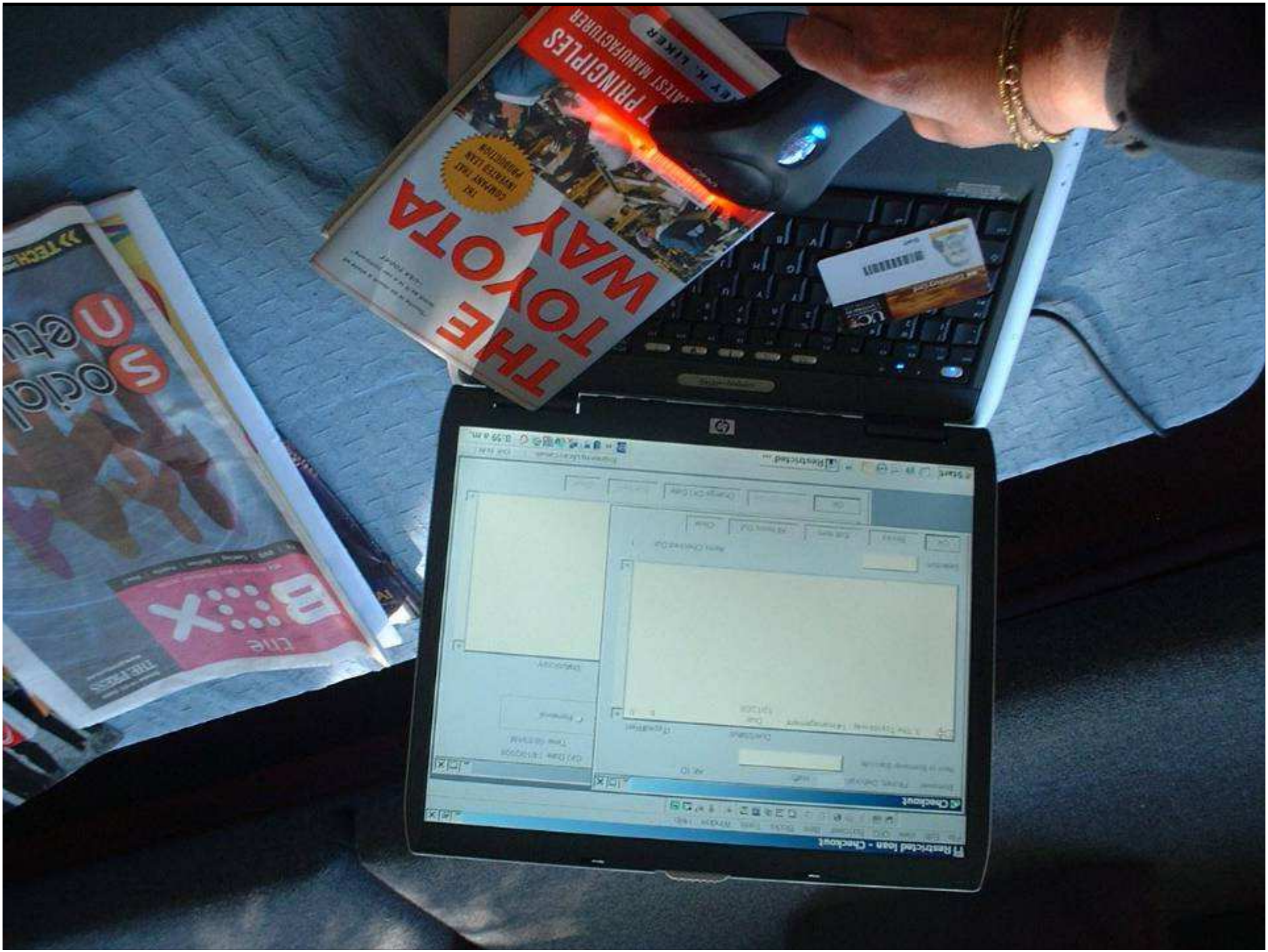
Comment on Tame the Web (http://tinyurl.com/onlocation1)

Materials

FLASH
THE PAIN'S TUC
Dreamweaver 4

Recently Returned Materials

UNIVERSITY
Penn State Berks


THE TOYOTA WAY
Checkout

ISAAC ASIMOV
FOUNDATION'S EDGE
The Smoke Ring
Larry Niven
ORSON SCOTT CARD
Red Prophet
ORSON SCOTT CARD
WYRMS
RAMA
DRAGONDRUMS
ANNE McCAFFREY
DENDY
OUT OF THE BLUE
MURDERBALL
GHOSTS
MILES DAVIS
Kind of Blue
OPERA
LA TRAVIATA
BILLIE HOLIDAY
RZA
E S L
RESOURCE BOOK
FOR ENGINEERS
AND SCIENTISTS
Elaine Campbell

Library on Location feedback card
Approximately how often have you visited any university library this year?
never a few times once a week a few times a week daily
How useful was the Library on Location service to you today?
not useful a little useful very useful
Other feedback, comments, suggestions?
Meg Upjohn
Deborah Fitchett
UC
UNIVERSITY OF CANTERBURY
Library Guide

Fruit Burst
Banana
Strawberry
Lemon & Lime
Orange
Burst

Tunxis Community College Library

Branding

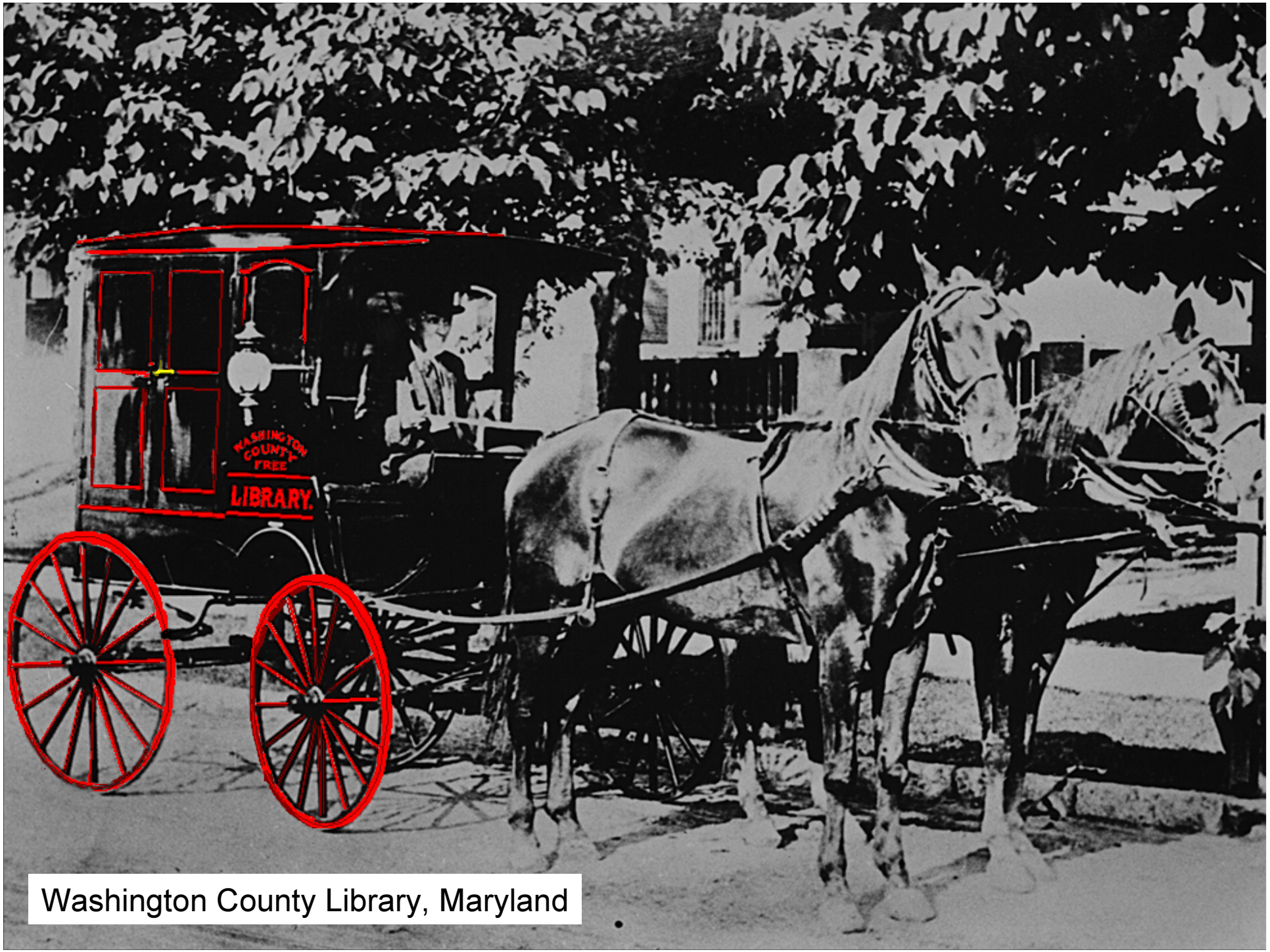
It would beneficial [sic] to have some type of sign that said Mobile Librarian because I had no idea what she was in the lobby for. . .

-Student feedback

Mobile Library trial at CSU Monterey Bay

Library on Location
your library where you are
www.library.canterbury.ac.nz
www.library.canterbury.ac.nz
UC
UNIVERSITY OF CANTERBURY
Library
Connecting you with knowledge

Washington County Library



Washington County Library, Maryland

Tunxis Community College Library

Interactions

Library on Location
your library where you are
www.library.canterburyac.nz
UC
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Te Whare Wānanga o Waitaha
CHRISTCHURCH NEW ZEALAND
Library
Connecting you
th knowledge
These computers all run Windows

It’s all about conversation…

…librarians have to be accessible and adept at hosting a conversation.

-Lisa Lavoie

Roving librarian at Tunxis Community College

Evaluation

Library on Location feedback card

Approximately how often have you visited any university library this year?

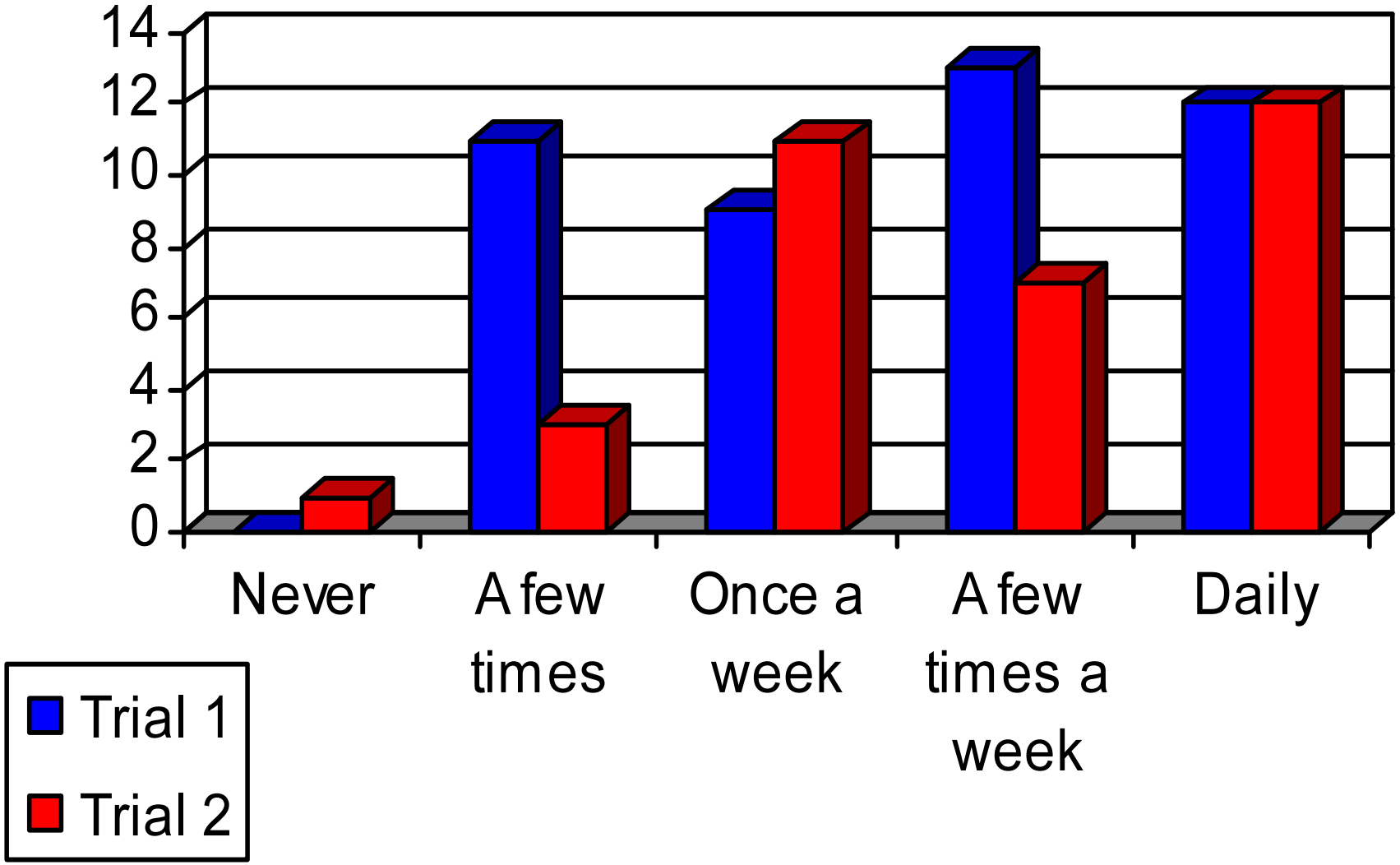
never a few times once a week a few times a week daily

How useful was the Library on Location service to you today?

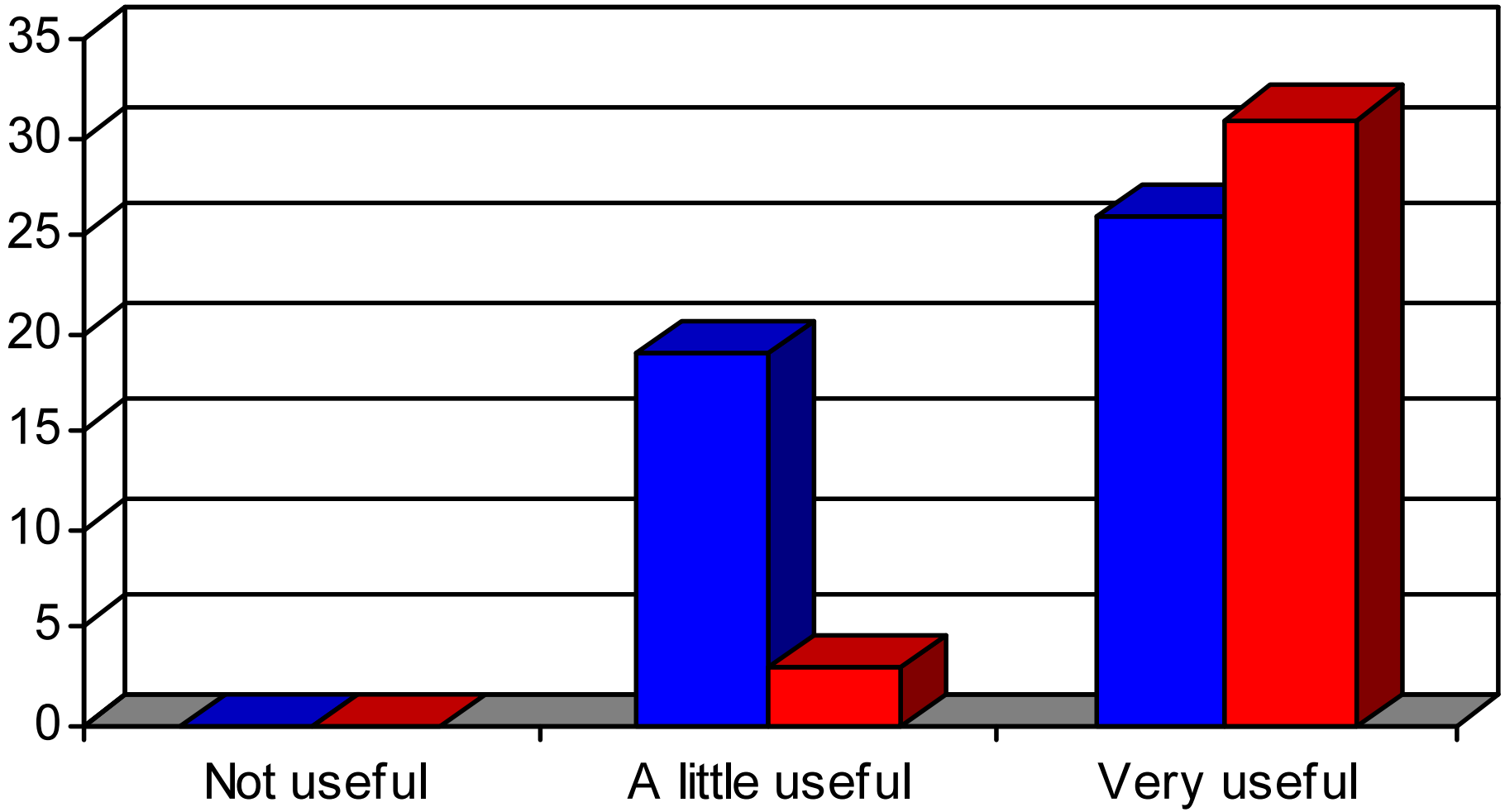
not useful a little useful very useful

Other feedback, comments, suggestions?

Approximately how often have you visited any university library this year?

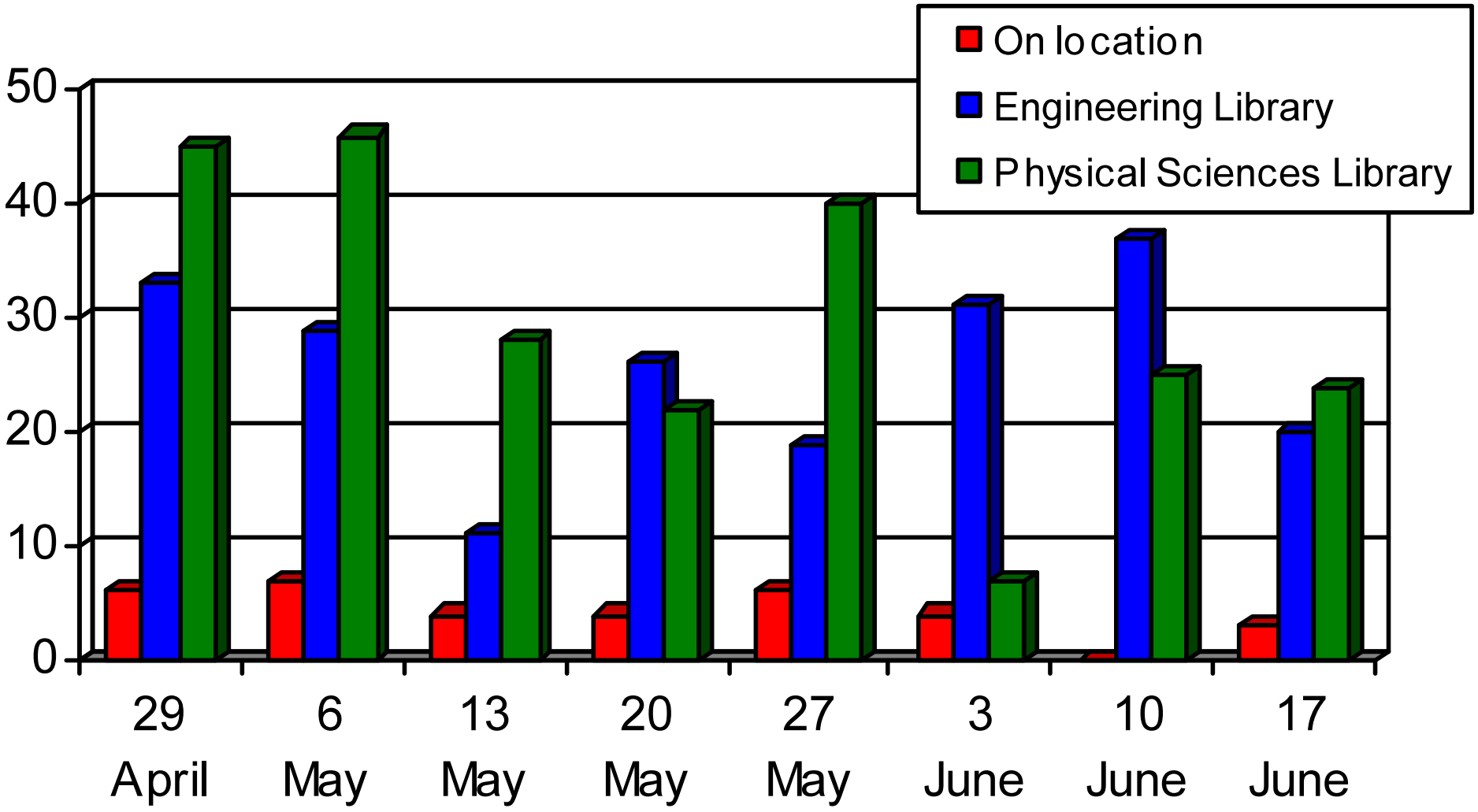


How useful was the Library on Location service to you today?

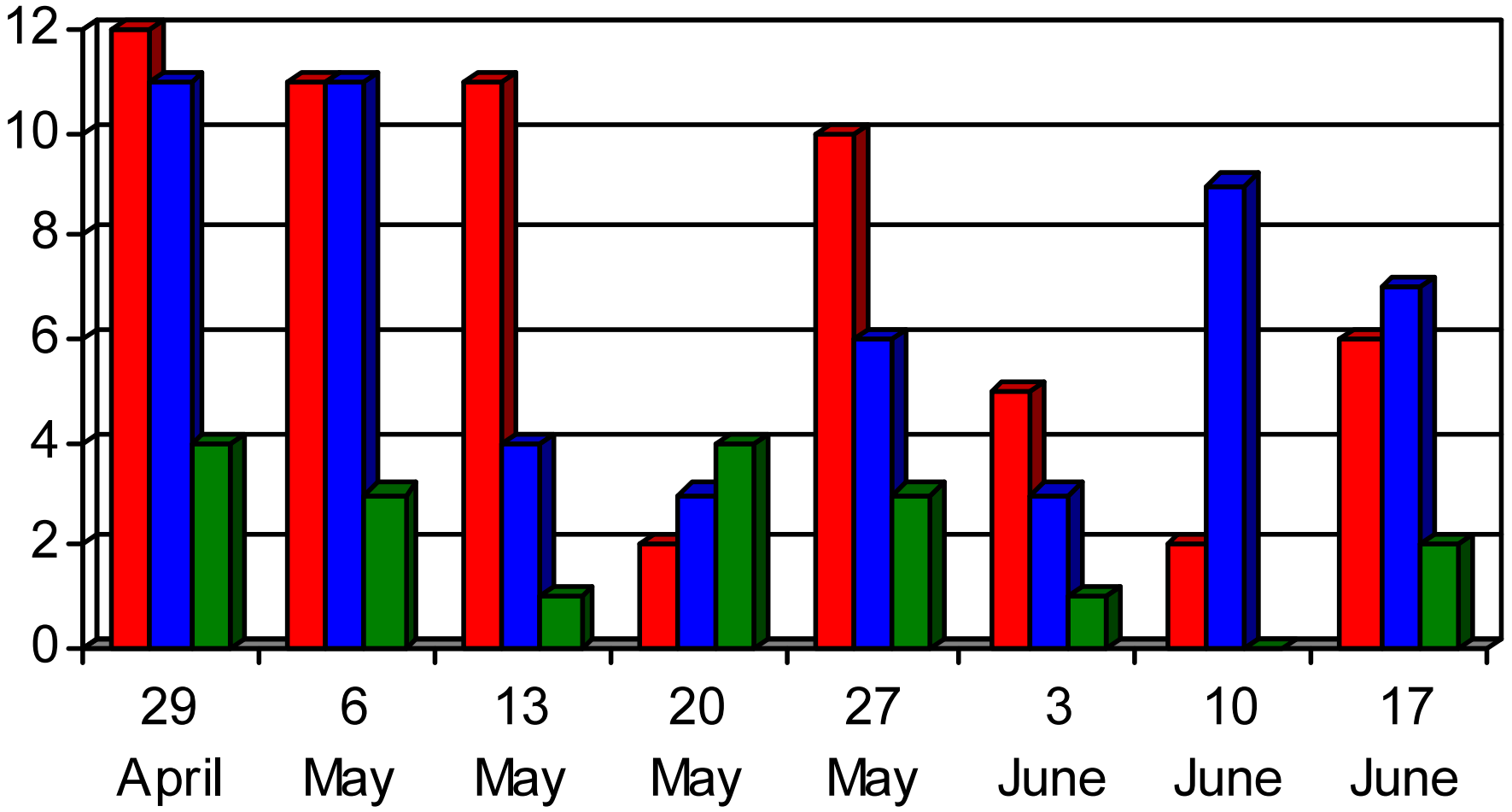


Other feedback, comments, suggestions?

Circulation transactions



Directional / Reference transactions



Takeaways

Where students ~~are~~
need us

Librarian + Laptop

You've gotta
give a little something

Show them
some attitude!

Books are like people: they can become good friends, and you get to know them quicker when they come halfway to meet you.

-conclusion of the film *Libraries on Wheels* (1945)

Thanks to . . .

Lisa Lavoie . . . . . Tunxis Community College

Heather De Forest . . Simon Fraser University

Aurelia Arona . . . . . Christchurch City Libraries

Billie Walker . . . . . Penn State Berks

Theresa Tobin . . . . . MIT Humanities Library

Pam Baker . . . . . CSU Monterey Bay

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. . . http://commons.wikimedia.org/wiki/Image:Leonardo_da_Vinci_helicopter.jpg

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Questions?

More information:

http://www.deborahfitchett.com/lib_onlocation.php